



0000151640

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Guadalupe OrtizPhone:Fax:Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 115336Date: 3/7/2014Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

MAR 07 2014

First:Last:Complaint By: Tara

Dixon

Account Name: Tara DixonHome:Street:Work:City: PaysonCBR: 1State: AZ Zip:is: E-Mail

DOCKETED BY

Utility Company: Payson Water Co., Inc.Division: Gisela HeightsContact Name:Contact Phone:Nature of Complaint:

3/6/2014 - REFERRED FROM COMMISSIONER BRENDA BURNS OFFICE - ***OPINION OPPOSED***

RE: Docket No.'s W-03514A-13-0111
W-03514A-13-0142

From: Tara Dixon [mailto:]

Sent: Friday, February 28, 2014 5:08 PM

To: r

Web; Stump-Web; BitterSmith-vweb; Rburns-Web

Subject: Rate Increase for water in Gisela Valley

To Whom This May Concern:

I am writing in regards to the price increase for my water. I'm sure you have been getting buckets of emails on the subject. And none of them really matter. Because, quite frankly, I'm positive that if you had any decision making power in this process, you would know that it is despicable. I'm certain you have read the proposal and thought "MY GOD! What if that were ME?!? What would I do?" It is painfully obvious that the Big Wigs are simply trying to line their pockets, thinking that no one cares about this little Valley.

But I know better. I KNOW that there are still good people in this world, who will stand up for what is right, versus what is profitable. People who still have a conscience and listen to it. How will a rate increase like this affect Gisela Valley? Let's look:

NO ONE WILL WATER THEIR PROPERTY. Minimally functioning fire department + tinder dry lots and forest = LOSS OF HUMAN LIFE.

The Good People vacate, leaving only the drug dealers and derelicts = INCREASED CRIME AND LOSS OF HUMAN LIFE.

RECEIVED
2014 MAR - P 2:54
CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

So the derelicts stay, with their 15 children/family, without water service. We live in the desert ladies and gentlemen; NO WATER + CHILDREN & ELDERLY = LOSS OF HUMAN LIFE.

Thank you for reading thus far, I appreciate your time and consideration.

Sincerely,

Tara Dixon

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

3/7/2014 - Email to Customer:

From: Guadalupe Ortiz
Sent: Friday, March 07, 2014 11:12 AM
To: '
Subject: Rate Increase for water in Gisela Valley

March 7, 2014

RE: Payson Water Co., Inc.
Docket No. W-03514A-13-0111, et al.

Ms. Dixon,

The following email is being sent on behalf of Chairman Stump, Commissioner's Brenda Burns, Bob Burns, Bitter Smith and Peirce of the Arizona Corporation Commission ("Commission") in regard to your February 28, 2014 email concerning the rate application filed by Payson Water Company ("Payson Water").

An opinion will be placed on file with the Docket Control Center of the Commission on your behalf and made part of the record. Your comments and concerns will be taken into consideration by the Commission before a decision is rendered in this rate case.

Concerns that are raised by consumers assist the Commission within the investigation and review of rate applications. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of both, the utility and its customers. Therefore, Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates the time that you have taken to express your comments and concerns to the proposed rate case.

Thank you,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Guadalupe Ortiz
Executive Assistant
Arizona Corporation Commission

3/7/2014 - CLOSED
End of Comments

Date Completed: 3/7/2014

Opinion No. 2014 - 115336
